

Privacy and cookie statement - General Data Protection Regulation (GDPR)

We are aware that you place your trust in us. The privacy of visitors is protected by Roton Lifts Europe respected and treated confidentially. In this privacy and cookie statement we inform you about privacy-sensitive aspects of our services and website. This privacy and cookie policy applies to the website www.rotonlifts.eu.

We process personal data in accordance with the General Data Protection Regulation (GDPR). In this statement, Roton Lifts Europe explains which personal data Roton Lifts Europe uses and for what purpose. By using this website you indicate that you have read and accepted our privacy and cookie statement.

Processing personal data

We process your personal data in two different ways. We make a distinction between personal data that you actively provide to us via the contact form on the website and personal data that is automatically provided to us, transmitted by cookies. When you want to contact Roton Lifts Europe via the contact form (or other forms), Roton Lifts Europe asks you to provide your personal data. This personal data is stored in the customer system of Roton Lifts Europe.

Processing purposes

This data is used in the context of our services or your website use. The data is stored on secure servers or those of a third party. The personal data that we process from you will only be used for the following purposes:

- for the performance of the services offered;
- to get in touch with you;
- analysing and improving our services;
- delivery and billing of our products, in fulfilment of your request.

Cookies

We use cookies on our website. Cookies are small text files that are placed on your computer. We use cookies to measure internet behaviour (click behaviour) and analyse visitors to improve our services and website use. Most browsers are set to accept cookies by default, but you can change your browser settings in order to refuse all cookies or to indicate when a cookie expires. However, some features and services on our and other websites may not function properly if cookies are disabled in your browser.

We use the following cookies:

- Google Analytics cookies; these cookies are offered by Google and help us to provide an overview of how you use our website;

- Functional cookies; these cookies are necessary for the website to function properly.
- Analysis cookies; these cookies enable us to provide an optimal experience of your visit to the website.

Security and retention periods

Roton Lifts Europe takes appropriate measures to protect your personal data against abuse. Only necessary persons have access to your personal data. Your personal data is stored and processed by us for a reasonable period of time, which is necessary for the purpose of the processing.

Inspection, correction and deletion

According to the General Data Protection Regulation (GDPR) you, as a data subject / website visitor, have a number of rights. This includes the right of inspection, deletion, correction, opposition and the right of complaint. You can exercise your rights by contacting us via email or the contact form. If you have a complaint about the way we handle privacy, you can also contact the Dutch Data Protection Authority, located in The Hague, the Netherlands.

Third parties

In case we use third parties to process personal data, we have a processing agreement with that party. Roton Lifts Europe will not provide under any circumstances personal data to third parties without your written consent. When you are referred to another website through the website of Roton Lifts Europe, this statement is not applicable anymore. This privacy statement only applies to the website of Roton Lifts Europe. As an exception, we sometimes have to process your personal data without your release consent, for example if we receive a court order or when we must comply with mandatory laws or regulations.

Changes

This privacy and cookie statement is tailored to the use of and the options on this site. Any adjustments and/or changes to this site are possible to lead to changes in this statement. It is therefore advisable to regularly use these to consult the privacy statement.